

Kaycan Ltd.
Urbanix™ Aluminum Siding and Soffit Collection
40 Year Limited Warranty

Issued To:

Name: _____

Address: _____

Product Installed: _____ Color: _____ Date: _____

Kaycan Ltd. (Kaycan), Urbanix aluminum siding and soffits are made in accordance with Kaycan's high standards of engineering skills and quality control. Kaycan warrants that the "Products" properly installed on the home at the address and on the date shown above will not, during the warranty period while affixed to the home described above under conditions of ordinary wear, rust, burn, split or crack due to cold weather or lose impact resistance with age, nor will the premium finish applied to the Product chip, peel, blister or flake. The warranty period shall be for a period of 40 years from the date of installation, but subject to prorated as provided below. This limited warranty covers only genuine Kaycan Products properly installed and is subject to the following conditions.

NON-PRORATED TEN-YEAR WARRANTY

If the original Homeowner notifies Kaycan within ten (10) years after installation that Products have failed to perform in accordance with the above standards, Kaycan, after validation of the complaint by inspection by Kaycan, will either repair, refinish or replace such Products, at Kaycan's entire discretion. The basis for determining costs recoverable under the warranty is as follows: refinishing: the current prevailing and refinishing cost, replacement of material: the price of Kaycan aluminum product at the time of settlement of the original price of the material. Kaycan may designate among the foregoing alternatives or, at its option, in lieu of any of them and any of the alternatives provided under the prorated thirty-year warranty below, refund a cash amount equivalent to the original purchase price for the Kaycan products. This warranty covers material only. Kaycan is not responsible for forming, shaping, or installation. It is the responsibility of the distributor, dealer, contractor or applicator.

PRORATED THIRTY -YEAR WARRANTY

If the Homeowner notifies Kaycan during the remaining thirty (30) years of the warranty period that the Products have failed to perform in accordance with the above standards, Kaycan, after validation of the complaint by inspection by Kaycan, will, at its option, repair, refinish or replace the defective Products on the following prorated basis. During the tenth year of the warranty period, Kaycan's share of the material cost for such repair, refinish or replacement should be ninety percent (90%), and for each additional year thereafter through the 30th year. Kaycan's share of such cost shall be reduced 10% each year. Starting with the 30th year of the warranty period, the cost of repair, refinishing or replacement assumed by Kaycan shall be reduced to 10% and shall continue at this percentage for the balance of the warranty period. Costs not contributed by Kaycan shall be paid by the Homeowner before any repair, refinishing or replacement commences.

OTHER TERMS AND CONDITIONS

1. This warranty is non-transferrable and applies solely to the original purchaser of the Product(s). The warranty is deemed to be no longer valid if it is transferred.

2. To obtain warranty service or file a warranty claim, please state the nature and extent of the claimed defect, address and date of installation and Homeowner's name and telephone and send to **Kaycan Ltd., Customer Service Department, 3075 route Trans Canada, Pointe-Claire, Quebec H9R 1B4**, with a copy of the Home-owner's warranty certificate.

3. Kaycan's obligations under this warranty shall be performed only by persons designated and compensated by Kaycan. The Homeowner will provide free access for the performance of warranty inspections and services and be responsible for extra costs due to inability to gain access for warranty inspections or services after reasonable advance notice. Any repair, refinishing or replacement not authorized by Kaycan shall release Kaycan from all liabilities and obligations with respect to the Products involved.
4. The warranty coverage period for any Urbanix product that has been either repaired, refurbished or replaced will be the remaining unexpired portion of the original warranty period for the Product from the time of repair, refurbishing or replacement.
5. Kaycan warrants the Products only against defects due to faulty design or manufacture, not against damage due to other causes, such as (but not limited to) earthquake, flooding, standing water, hurricane, tornado, windstorm, hail, falling or wind-borne objects, collision, riot, insurrection, vandalism, lightning, fire, explosion, distortion, shifting, settling or shrinkage of structural members or adjoining surfaces, exposure to harmful chemicals or materials, fumes, vapors or salt spray, directly, applied or in the atmosphere, faulty installation, misuse, abuse, negligence, failure to provide periodic maintenance in accordance with the instructions as set out on the other side hereof.
6. If Kaycan elects to replace any Products under this warranty, it may substitute Products designed by it to be of comparable quality or price range. If Kaycan elects to refinish any Products, it may use different coating materials and different methods of applying the same.
7. This writing embodies the entire warranty of Kaycan and NO OTHER WARRANTIES are given beyond those set forth herein. ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES and are not part of this agreement or any other contract for sale. Kaycan neither assumes nor authorizes anyone (including but not limited to dealers, contractors, builders, applicators and distributors) to assume or create for it other obligations or liabilities in connection with its products or to alter, amend or modify in any way any term or provision of this warranty.

Care & Maintenance

While factory applied finishes for aluminum panels are so durable that they will last many years longer than ordinary paints, it is desirable to clean them thoroughly on a routine basis, especially when the finish is not washed by rain. Cleaning will generally restore the appearance of these buildings and render repainting unnecessary. An occasional light cleaning will also help maintain an aesthetically pleasing appearance.

Examples of applications requiring maintenance cleaning and inspection include: roof cladding, soffits, wall cladding under eaves, garage doors and the underside of eave gutters.

Precautions

1. Proper Equipment: Do not use wire brushes, abrasive cleaning tools which will mechanically abrade the coatings surface.
2. Test: always test the cleaning agents listed below in an inconspicuous area before use on a large scale.
3. Disposal: please make sure you dispose of cleaning solutions in an environmentally friendly manner.

Washing should be done at least every 6 months and more frequently in coastal areas where marine salt spray is prevalent and in areas where high levels of industrial fallout occur. A mild solution of detergent will aid in the removal of most dirt, and the following are recommended:

1. A 5% solution in water of commonly used commercial non-industrial detergents will not have any deleterious effect on a paint surface. These solutions should be followed by an adequate rinse of water. Use a cloth or a soft brush for application.
2. The following solution is recommended to remove mildew when necessary:

- 1/3 cup dry powdered laundry detergent (ex.: Tide®)
- 1 quart sodium hypochlorite 5% solution (ex.: Clorox®)
- 3 quarts of water

When cleaning Urbanix panels, work from the top to the bottom. Application should be gentle to prevent shiny spots. We do not recommend the use of scouring powders or industrial solvents, since these agents may damage the paint film. Solvent containing cleaners are very effective and can be used without concern. The surface should always be thoroughly rinsed with clean water after cleaning to remove traces of the detergents (for all cleaning methods).

All exposed metal areas, such as scratches, are susceptible to rust and should be spot painted with touch-up paint. Also, accumulated debris such as metal particles, leaves, branches, trash, dirt, pollution fallout, etc. should be removed. The removal and the regular cleaning of surfaces by a light hosing will help prevent the settling of localized areas where accelerated corrosion might occur. Accumulations of wind and borne salty deposits in seaside locations can have a particularly aggressive effect on metal products. These salty deposits should be frequently removed by a gentle hosing with clean water.

Any technical information or advice in this bulletin is provided without charge as a service to the industry. The use of this information or advice may produce unexpected results, and any persons intending to make use of this information are urged to carry out tests of their own to satisfy themselves they are using the correct materials, approach, and techniques. Correctly following the information and advice should produce a satisfactory result, but Kaycan assumes no responsibility whatsoever in relation to such information or advice. Please ensure you have the most current Installation Manual.

Application for Registration Kaycan Ltd. Urbanix Aluminum Siding and Soffit Collection 40 Year Limited Warranty

(This form must be completed, signed by Purchaser, Installing Contractors, Dealer, Builder or Applicator and mailed to Kaycan within 30 days from the date of installation or purchase of a new home. Upon receipt, the actual Warranty Certificate will be mailed to you.) This is to certify that on _____ genuine Kaycan Aluminum Siding and Soffit as shown below were installed at the home located at:

Address (Owner Please Print) City, Province, Postal Code

Said Kaycan Products from original package purchased from _____
Name of Wholesaler, Manufacturer, or Builder

Application is hereby made for issuance of Kaycan 40 Year Warranty to the Homeowner indicated, by Kaycan Ltd

Product Style _____ Colour _____

Name of Homeowner (Please Print)

Signature of Homeowner

Signature of Dealer or Builder

Address of Dealer or Builder

Check here if you wish additional information about our direct purchase programs of other quality Kaycan products. WARRANTY REGISTRATION CERTIFICATES MANDATORY
Completion and submission of the attached "Application for registration" within the time limits and in accordance with the instructions thereon is a condition precedent to warranty coverage. There is no warranty coverage if the "Application for registration" is not completed, validated and mailed to Kaycan as instructed.

